

Security Breach Update

As faculty and staff at Solano Community College have additional questions and concerns regarding the recent data breach, we will be updating information on our campus web page and providing clarification when and where we can.

The following are recent questions and answers:

Q: Who collects and disseminates questions, concerns, incident reports of damages in the wake of this data breach?

A: Superintendent's/President's Office, Fiscal Services, Campus Police, and Instructional Technology.

Q: Who is providing regular information to the college on the hotline phone number 707-863-7897 and email (securitybreach@solano.edu)?

A: The phone number and email account were set up and are staffed by Fiscal Services. Jhanaly Ortega is manning the security breach hotline and is sending callers who have general questions to Laura Convento.

Q: Will there be a platform—not public but accessible by all affected employees—to share advice on the data breach consequences?

A: Yes, we are making this information available on the website and it will be in the *Inside Solano* newsletter.

Q: When will answers to questions and information be posted in the FAQ or other locations?

A: Updates have been and are being uploaded to the web. Additional information is provided in the informational letter that can be picked up in Fiscal Services. A copy of the letter has also been sent to employees' home addresses.

Q: How many employees have to date had their W-2 data misused? Who collects this information? Who advises these individuals?

A: We don't collect this information. Some individuals have discussed this with their tax preparers and Campus Police, or connected with resources at the State Attorney General's Office. Some SCC employees have already come forward with reports that their W-2 data was used to attempt filing fraudulent tax returns.

Q: Is a point person from Solano College talking with the IRS to inform them of the data breach and consult on ways to protect the confidential information? Has someone consulted with the IRS/FTB as to whether we should file F14039 (IRS) and

3552 (FTB) Identity Theft Affidavits?

A: We are required to report the incident to the State Attorney General's Office and we have done so. We've also notified the Chancellor's Office. Individuals have to contact the IRS directly and can file the forms referenced above.

Note: If you have ideas or tips to share regarding how to deal with this security breach, please report them to President/Superintendent Celia Esposito-Noy's office.

Additionally, please also remember these links, which have also been uploaded to the SCC website:

Form 14039 on the www.irs.gov site, Identity Theft Affidavit. Here is the direct link <http://www.irs.gov/pub/irs-pdf/f14039.pdf>."